



IT Engineer

Prabin Bhattarai

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SUMMARY

Dedicated IT Engineer with a year of experience managing IT solutions for smooth technical company running. Proficient in rolls-outs, infrastructure maintenance and services development. Problem solving user queries accurately and efficiently through clear communication.

SKILLS

- Customer service expert
- Web Design using WordPress
- Core PHP & Database management Skills
- Familiar with SQL, mySql, PHP, Laravel, Python, Netcad, React, PowerShell & Machine Learning
- Networking Security Toolkits
- Basic Graphic Designing

CERTIFICATION

- Certified as Hacker Exposed from the platform Udemy.
- Certified from Cisco Networking Academy in Introduction to CyberSecurity.
- Certified as completing the project of building the business architecture using AWS organization.

REFERENCES

Amrit Khanal: CEO of KSH

9802573062, amritkhanal@gmail.com

EXPERIENCE

06/2019-07/2021

Kohalpur Service Hub | Kohalpur, Banke, Nepal

Senior IT Engineer

- Work as senior IT Engineer over a year's experience in Kohalpur Service Hub, located at Kohalpur, Banke. Diplomatic, personable and adept at managing sensitive situations. Highly organized, self-motivated and proficient with computers.
- Diagnosed troubleshooting queries and support requests remotely and onsite to promote positive communication and increase customer satisfaction.
- Discussed with department to address technical issues, software system design and maintenance.
- Participated in concept, design and execution of application to monitor lifecycle progress.

EDUCATION

2017- 2022

Nepal College of Information Technology | Balkumari, Lalitpur
Bachelor of Engineering In Information Technology

2015- 2017

Modern Public Higher Secondary School | Nepalgunj, Banke
Intermediate of Science

PROJECT DONE SO FAR

College Project:

- Website Theme Portal : Using Core PHP & Database
- Bhojanalaya - Food ordering App : Using Flutter and Firebase
- Multi-service provider website with sentimental analysis(ML) : Using Core PHP & databases.

Further Project:

- Khaskuro: Online News Portal : <https://khaskuro.com>
- KSH Food App
- Kshbazar : ecommerce platform & kshfood website using WordPress.
- ERP software for Pharmacy & courier service.
- Hospital management system : using PHP and MySql server.